

Mediation By Zoom: What to Expect

Most mediations in our office are now being conducted by Zoom, and it has proven to be a very effective form of mediation. Zoom mediations provide a lot of flexibility for the participants and save the cost of travel.



What do you need to join? You will need a device that has a camera, mic and speakers. You will also need reliable internet connection.

How do I join? The mediator will send you a link that you will click on that will take you to the meeting. You will need to connect your audio and video to the Zoom meeting, and you are ready to go. For more information see this: <https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-meeting>

Who will I see on the Zoom call? Unless all participants agree to meet in the same virtual room, the mediator will admit each participant and his/her attorney into a private room. These are security protected virtual rooms. The mediator will control who has access to your private room, and the mediator will go back and forth between the rooms to talk with the participants.

If we reach an agreement, how will the agreement be signed? The attorneys in the matter will decide how the agreement will be signed. However, the process that has been most effective is for the mediator to hold the mediation open while the agreement is being signed. Each party will scan in the agreement that they have signed and exchange it with all parties to the agreement. Upon the exchange of the signatures showing that the agreement is finalized, then the mediator will end the mediation. This will ensure that the agreement is finalized before everyone is released from the mediation.

Call us today at [919-497-0091](tel:919-497-0091) or [contact us by clicking here](#) if you would like to schedule a mediation.